



SAFETY ALERT: TERRORISM

BACKGROUND INFORMATION

Terrorism. A topic presently of influence on you and your surroundings. This also includes your ship and crew, even more so when transporting dangerous goods. In this Safety Alert we give you information on measures you could take. In addition, harbors and terminals usually have their own security policy. We also advise you to keep track of (social) media for the current situation.



PROACTIVE MEASURES

- Be alert and report suspicious persons/situations/objects;
- Listen to advice from police or authorities;
- Keep tanks and access to the ship closed off as much as possible;
- Close the hatch in the roof before reaching bridges (when applicable);
- Announce to the terminal when you expect visitors;
- Don't let unannounced 'visitors' on board;
- Always approach a visitor with a friendly and polite attitude (preferably before they enter the ship) and ask what the purpose is of the visit;
- Ask for identification when necessary;
- Always notify the captain of a visitor and in case expected/approved, guide the visitor when entering the ship;
- Beware that the visitor is wearing appropriate PPE;
- Answer questions from authorities;
- Do not simply provide information on position, cargo and safety regulations;
- Consult your securityplan (ADN I.10);
- Discuss this alert and your security/emergency plan with the entire crew.

MEASURES IN THREATNING SITUATION

When you find yourself in a threatening situation:

- Take every threat seriously;
- Notify the entire crew;
- Initiate your emergency plan;
- Inform the police via 112 or traffic post via VHF radio or telephone;
- Inform the shipowner/office as soon as possible;
- Stay inside depending on the circumstances until you have a clearer understanding of the situation.

When a threat occurs via VHF radio or telephone:

- Remain calm towards the threatener;
- Try to figure out the identity or whereabouts of the threatener;
- Ask what his intentions are;
- Do not suggestion or commit to anything;
- Do not argue with him;
- Do not share any sensitive information that might worsen the situation;
- Let a crewmember use another device (e.g. mobile telephone) to inform the police.

References/Sources:

Telephone numbers:

0900-8844 for all reportings of suspicious issues

1-1-2 (only in case of emergency)

0800-7000 (report crime anonymously from 08.00 till 24.00 hr)

For deaf and hearing impaired use text telephone 0900-1844 for all suspicious issues

Ports ARA-area:

[Port of Antwerp](#)

[Port of Rotterdam](#)

[Port of Amsterdam](#)

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